

# Risk Assessment Certificate

Keeping everyone safe

18 May 2020

**e.surv**  
Chartered Surveyors

**During the COVID-19 pandemic and as restrictions are gradually lifted, we share a responsibility to enable our surveyors to carry out property inspections while ensuring the safety and wellbeing of all parties. We will only complete inspections that can be done so safely.**

We have assessed the risks to our colleagues and customers and make the following commitment to safety and wellbeing:

We will continue to monitor, review, and comply with HM Government guidance as and when changes are introduced.

We have trained and issued guidance to our surveyors in line with advice and will regularly communicate these to our surveyors, specifically HM Government Working Safely During COVID-19 in Other People's Homes and the Charter for Safe Working Practice – COVID-19 (Home Builders Federation / MHCLG).

We will continue to review our inspection policy on a regular basis.

We will align our practices with those set out by the RICS, Public Health England (Public Health Wales, Scotland and Northern Ireland when available), HSE and reporting on RIDDOR.

We will ensure all surveyors conduct a Dynamic Risk Assessment (a visual assessment of various risks made by the surveyor) before entering your home.

We will ensure all our surveyors are trained to follow these guidelines in the wearing of PPE, washing of hands, use of hand sanitiser, social distancing, and the sanitising of equipment

We will provide advice to you ahead of the inspection and the measures to be taken to safeguard all parties and minimise risk.

On arrival at the property, our surveyor will discuss our working practice with you, confirm how the inspection will be carried out, and what measures will be taken e.g. householders (including children) may be asked to stay in one room, animals to be contained, all doors should be left open and ensure access to loft hatches, stop cocks, meters, garden buildings.

We will ask you to move any items blocking areas of access so that we can carry out our inspection.

Signed:



Paul RayCollins  
Risk and Governance Director, e.surv Ltd.

## More information

If you would like more information about our risk management process, please email us at [risk-governance@esurv.co.uk](mailto:risk-governance@esurv.co.uk).

